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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Chen, Mingtse; Annadata, Anil; Chan, Leon
Assignee: Siebel Systems, Inc.
Title: ADAPTIVE COMMUNICATION APPLICATION PROGRAMMING
INTERFACE
Serial No.: 09/823,828 Filed: March 31, 2001
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Docket No.: M-11530 US

San Jose, California
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COMMISSIONER FOR PATENTS
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Technology Center 2100

PRELIMINARY AMENDMENT

Dear Sir:

Please make the following amendments to the above-referenced application:

In The Claims

The following is a clean version of the entire set of pending claims. In accordance with 37 C.F.R. § 1.121(c)(I)(iii), Attachment A provides marked up versions of the claims containing the newly introduced changes.

1. An inter-module interface definition comprising:
a command definition, wherein
said command definition comprises commands for interfacing with a
multi-channel, multi-media, communication queuing system.
2. The inter-module interface definition of claim 1, wherein the command
definition includes at least one of the following channel driver commands to: request

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